



# SHROPSHIRE

## Fire and Rescue Service

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### **BRIGADE ORDER OPERATIONS NO. 1**

### **PART 1**

### **STANDARDS OF EMERGENCY COVER**

## BRIGADE ORDER OPERATIONS NO. 1

### PART 1 – STANDARDS OF EMERGENCY COVER

#### PURPOSE

This Order sets out the current standards of emergency cover provided to the communities of Shropshire by the Service.

#### STRATEGIC AIMS AND OBJECTIVES

This Order supports the following Strategic Aims and Objectives:

Strategic Aim 2 – “Protect life, property and the environment from fire and other emergencies”

And associated Corporate Objectives 5 – “Ensure the provision of an appropriate response to non-fire emergencies

and Objective 6 – “Minimise the effect of our intervention actions on the environment”

#### ROLES, RESPONSIBILITIES AND REVIEW

The **Head of Operational Response** is responsible for ensuring that this Order is implemented across the Brigade.

The **Head of District Performance** will be responsible for the day to day operation of the Order.

The **Deputy Chief Fire Officer** will review this Order biennially in *December* and as and when organisational changes take place.

## INTRODUCTION

The Government's recommended response standards for property fires were removed on the 1 April 2004. From that date, responsibility for the setting of fire response standards fell to individual fire authorities. There was also, from that date, a requirement for the Fire Authority to specify its incident response standards for the duration of its first Integrated Risk Management Plan. (IRMP)

At present the Fire Authority is not able to complete a comprehensive assessment of all risk that exists within the county. However, a great deal of data was available to calculate the level of risk and the frequency of incidents that posed the greatest risk to our communities, namely house fires and road traffic collisions.

Since the changes to national standards of fire cover, the Service has used the information available in the Fire Service Emergency Cover (FSEC) modelling software and other information sources to begin the process of setting standards of emergency response across the county. This process will continually evolve and the standards will change in response to changes in the risk profile of the county.

This Brigade Order sets out the current **Standards of Emergency Cover** for Shropshire.

## SETTING THE STANDARDS

The setting of these standards forms part of a suite of activities covered in the IRMP process that seeks to integrate all of our risk management activities in a framework of corporate governance, finance, community safety, business fire safety and operational response.

The Chief Fire Officer, through the Head of Risk Management, leads on developing standards of emergency cover, and through the Fire Authority and Policy Group ensures standards are set.

## STANDARDS OF COVER FOR PROPERTY

Following the extensive analysis of risk factors for both road traffic collisions and property fires, the Fire Authority consulted widely with members of staff, stakeholder organisations and the public through our IRMP Action Plan 2006/07 on the proposed standards. Following amendments the Fire Authority published the Life Risk Response Standards for Shropshire as detailed in Table 1

Risk Areas	Life Risk Fires		Road Traffic Collisions		
	Minimum of 5 firefighters in:	Minimum of 8 firefighters in:	Minimum of 5 firefighters in:	Minimum of 8 firefighters and Rescue Pump in:	Rescue Tender arrives within:
High	10 minutes	13 minutes	10 minutes	13 minutes	30 minutes
Medium	15 minutes	18 minutes	15 minutes	18 minutes	30 minutes
Low	20 minutes	20 minutes	20 minutes	20 minutes	30 minutes
Target 2006/7	75%	95%	77%	77%	85%

**Table 1 – Shropshire’s Response Standards for Life Risk Incidents**

## RESILIENCE STANDARDS

In addition to the ‘normal’ response standards the Fire Authority has also set a ‘Resilience Standard,’ which is the minimum level of response the Fire Authority aims to deliver to the people of Shropshire during periods of exceptional demand on its operational resources.

This has been set as at least one fire appliance to anywhere in the county within 20 minutes.

## COLLABORATION WITH NEIGHBOURING FIRE AND RESCUE SERVICES

In order to secure the most efficient and effective means to deliver the response standards, the Fire Authority will seek to secure collaboration agreements, through legal agreements relating to Section 13 (reinforcement schemes) and Section 16 (discharge of function by others) of the Fire and Rescue Services Act 2004.

(See Brigade Order Operation 1 Part 2 Section 2 – Collaboration with Police, Ambulance Service and Highways Agency for more information on these schemes)

## DELIVERING THE STANDARDS

The Deputy Chief Fire Officer, through the Head of Operational Response and Head of District Performance ensures that the standards are delivered across the county.

## MONITORING THE STANDARDS

The Assistant Chief Fire Officer monitors and audits the application of the standards and feeds back performance information to Brigade management and the Fire Authority.